

## REPAIR SERVICE TARIFF

CATEGORY	ON-SITE VISIT FEE	COUNTER SERVICE FEE	TRANSPORTATION FEE	
			1-way	2-way
Refrigerator (1-Door / 2-Door / 3-Door)	HK\$390	HK\$360	HK\$240	HK\$460
Refrigerator (3-Door above / Multi-Door)	HK\$490	HK\$460		
Tub Washer	HK\$390	HK\$360		
Front Loading Washing Machine	HK\$450	HK\$420		
Superheated Steam Oven / Dehumidifier / Dishwasher	HK\$390	HK\$360	HK\$180	HK\$300
Microwave Oven	HK\$280	HK\$250	HK\$150	HK\$250
IH Rice Cooker	HK\$440	HK\$260		
Other Small Home Appliances	HK\$300	HK\$120		
Small Audio Products	-	HK\$120	-	-
Other Audio / Video Products	HK\$360	HK\$330	HK\$150	HK\$250

- The above fee/charges are for reference only. Parts replacement and additional fee (if applicable) are excluded.
- For the counter service, please pay Counter Service Fee by Cash or Credit Card (VISA / MASTER) in advance while service registration. This Service Fee is not refundable. After the repair is completed, please collect the product at our company and pay the balance by Cash or Credit Card (VISA / MASTER).
- For the on-site visit service, Customer should pay CASH or CREDIT CARD after the service rendered on site. Toshiba will issue a temporary receipt to customer on site and later mail formal receipt to the customer.
- If the product needed take back for repair after on-site service, additional Transportation Fee will be charged.
- The service in outlying islands and Discovery Bay requires longer time to arrange and extra fee will be charged if necessary; no on-site service for restricted area and remote district.
- Damage caused by violence, misuse, accident, or nature calamities, and any parts found of being repaired or altered by unauthorized person, all conditions above will be quoted individually.
- If customer cancel the repair order after this site has been visited, Service Fee should still apply.
- Above service charges are subject to change without prior notice.
- In the event of any dispute, Toshiba reserves the right to make the final decision.

**For charges and services detail, please contact us on 2635 9222.**